



## **Swange Railway Steam & Lights COVID arrangements**

The Swange Railway confirm that we have complied with the government's guidance on managing the risk of COVID-19 infection.

We have carried out a COVID-19 Risk Assessment and shared the results with the people that work here, and we have cleaning, sanitising, handwashing and hygiene procedures in line with the guidance.

### **Swange station arrangements**

On arrival at Swange station we have a one way system through the Booking Hall with Hand Sanitisers and Social Distancing in place.

Please wear your face coverings when on the station or on the train unless you are exempt.

The Station, Buffet, Raffle Grotto and the train have been sanitised by "Zoono" spray which is used by the Rail Industry on mainline trains and provides protection for up to 3 weeks.

The Swange station shop will be open – we will have a one way system in operation - please make sure you keep your distance.

### **Picnic Boxes**

We will be operating a collection point for pre-ordered picnic hampers within the Station Buffet and entrance and exit will be clearly marked. We will have a one way system in place - Take care to follow the instructions on signage in this area as space is restricted.

### **Identification of Staff**

Our staff will be wearing face coverings or face shields where appropriate and will be identifiable by their yellow tabbards. Please ask if you have any questions or concerns.

### **Christmas Raffle**

We will be offering a raffle from the grotto under the Christmas tree at the buffer stops end of the station. Due to COVID requirements no cash will be taken so please use contactless payment. Your Booking reference number will be used to identify your purchase of a raffle ticket to minimise the risk of transmission by touch. Our elves will be wearing face coverings and gloves.



The Station toilets will be open – please remember social distancing and use the hand sanitiser. Note that there will be no toilet facilities on the train.

The train seating has been specially arranged to provide space for social distancing and seats not available for use will be identified by stickers. Please only sit in your designated seats.

You may remove your face coverings for eating food during the journey but consider others close by. Leave any rubbish on your tables when leaving the train as we will be carrying out a full clean of the train between each journey. Thank You for your understanding.

Remember – Hands Face Space

