

SWANAGE RAILWAY CATERING SUPERVISOR

PASSIONATE ABOUT HERITAGE RAILWAYS

Swanage Railway is an award-winning railway carrying over 200,000 passengers a year, on its heritage services, making it one of the leading tourist attractions in Dorset. It has around 500 volunteers across its departments.

The role will be to assist the reintroduction of railway catering services.

The role

• The post holder will assist the Catering Manager to deliver an efficient and effective catering service in the railway's three Catering outlets at Swanage, Corfe, and Norden Stations

• To work on the Railway prestigious Dining train and to assist the Catering Manager in ensuring the customers receive a quality service.

• To achieve this, a self-motivated individual is required with experience of successful volunteer engagement and knowledge of recruiting and supporting volunteers. Good communication skills are essential.

The person

- Preferably experience in customer services in a catering environment although training will be given
- If not already held, be willing to undertake food hygiene training leading to certification
- Excellent interpersonal skills
- Knowledge of the voluntary sector and optimising volunteer experience
- Holder of full driving licence as position is multi based

Benefits of working for Swanage Railway

- Starting salary £ 20,800 per annum rising to £22,500 following satisfactory completion of a probationary period of three months.
- 40 hours per week (including flexible hours and days including evenings, weekends, and bank holiday working)
- 30 days holiday including statutory bank holidays pro rata
- Access to free parking whilst on duty.
- Free or subsidised refreshments when working.

• Free travel on the Swanage Railway

Ist Interview Date: Wednesday 13th April 2022
2nd Interview Date: If required the following week

If any Covid 19 restrictions are applicable to the above process, candidates reaching the interview stage will be notified as soon as possible. This may include the use of remote electronic meetings.

How to apply

Please click on this link to the Information pack and application form. Applications will not be considered without an application form, when completed, your **application form and CV** should be emailed to <u>recruitment@swanagerailway.co.uk</u>

Advert closing date noon on Monday 4th April 2022

Interviews will be held on Wednesday 13th April 2022